





LIFELOCK STEPS TO PROTECT A DECEASED MEMBER

800-607-9174 | www.LifeLock.com

Suggested Steps to Protect a Deceased Adult or Minor

LifeLock recommends notifying the below agencies and completing the following actions for deceased adults and minors.

STEP	WHY	CONTACT INFORMATION
Notify the Social Security Administration (SSA)	In order to receive Social Security benefits or to check to see what the beneficiary is entitled to, contact the Social Security Administration. In most cases, the funeral director reports this information to the SSA but family members have a legal responsibility to notify.	www.socialsecurity.gov 800-772-1213, Toll Free 800-325-0778, TTY Number
Notify the Internal Revenue Service (IRS)	For directions and guidelines on filing a tax return on behalf of the deceased, contact the IRS.	www.irs.gov 800-829-1040 IRS Tax Help Line for Individuals 800-829-4933 Business and Specialty Tax Line
Notify the Three Credit Bureaus	Contact all three credit bureaus to. Ensure that no one will be able to open new credit using (his/her) information. This is also the best way to stop pre-approved credit card mail. Please make three photocopies of the death certificate for the credit bureaus.	TRANSUNION P.O. Box 2000, Chester, PA 19022 www.transunion.com EXPERIAN P.O. Box 2002, Allen, TX 75013 www.experian.com EQUIFAX P.O. Box 740260, Atlanta, GA 30374 www.equifax.com
Opt Out of Pre-Approved Credit Card Offers and Direct Marketing Mail	By removing the deceased's information from the DMA, it will drastically reduce the number of pre-approved credit card offers and direct marketing mail.	Go online to www.ims-dm.com/cgi/ddnc.php to remove the deceased or send a \$1 check or money order to the DMA with the following information to be removed: First and Last name Postal address E-mail address (if any) Month/Year of Death Age at time of death Relationship to the person submitting the request Send the request to: DMA CHOICE PO BOX 643 CARMEL, NY 10512